

## Bravehearts is here to support you and your family

Bravehearts is an Australian child protection organisation dedicated to the prevention and treatment of child sexual abuse.

Our services include specialist holistic emotional support and case management for survivors and their supporting family members, as well as free and confidential support to anyone considering applying to the National Redress Scheme.

Integrity  
Respect  
Energy  
Empathy  
Bravery

**Bravehearts Information + Support Line**

FREECALL

**1800 272 831**

(Monday to Friday 8:30am - 4:30pm)

[bravehearts.org.au](http://bravehearts.org.au)



**Bravehearts National Head Office**

PO Box 575, Arundel BC, QLD, 4214

E [admin@bravehearts.org.au](mailto:admin@bravehearts.org.au)

P 07 5552 3000 F 07 5552 3088

ALL DONATIONS OVER \$2 ARE TAX DEDUCTIBLE

ABN: 41 496 913 890 ACN: 607 315 917



## Beyond Brave

Redress Support  
Service

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Helping survivors and  
their family members  
navigate the National  
Redress Scheme.

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## About the National Redress Scheme

The National Redress Scheme provides support to people who experienced institutional child sexual abuse.

The Scheme:

- acknowledges that many children were sexually abused in Australian institutions
- holds institutions accountable for this abuse, and
- helps people who have experienced institutional child sexual abuse gain access to counselling and psychological services, a direct personal response (i.e. an apology), and a monetary payment.

It was created in response to the Royal Commission into Institutional Responses to Child Sexual Abuse, which estimated that 60,000 people experienced institutional child sexual abuse in Australia.

Redress may be an alternative to seeking compensation through the courts.

The Scheme started on 1 July 2018 and will run for 10 years.

## How Bravehearts Beyond Brave can help you

Bravehearts Beyond Brave provides support to survivors and affected family members engaging in the Scheme via face-to-face, telephone and e-health online sessions.

This includes:

- providing information about the Scheme;
- assisting clients to complete the application;
- supporting clients through the outcomes process;
- assisting clients receiving 'offer of redress' with warm referrals to the Scheme's legal support services;
- assisting clients who accept an offer of redress to engage with relevant institutions for a direct personal response; and
- supporting clients to access alternate services (i.e. legal or financial counselling).

“Prior to contacting you I felt so terribly helpless and confused. Now I have a clearer path. Thank you. You have lifted the burden if ever so slightly so I can continue on.”

*- from a client's letter to their Case Manager*

## How to access our Redress Support Service

You do not need a referral to access Bravehearts Beyond Brave Redress Support Service. Please contact us directly on the phone number or email provided below for a confidential chat.



**FREECALL 1800 272 831**

Monday to Friday 8:30am – 4:30pm AEST



**redress@bravehearts.org.au**



**bravehearts.org.au**



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**Beyond Brave**  
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