

# CHILDREN AND YOUNG PEOPLE: OUR COMMITMENT TO YOU

At Bravehearts, we are dedicated to creating a safe, happy, and inclusive environment where **your voice matters**.

## WE PROMISE TO...

### RESPECT YOU

We will treat **everyone** fairly and with respect, celebrating our differences and making sure everyone feels welcome, valued, and included, no matter their background.

### INFORM YOU

We will provide you with clear and accessible information about your rights, your physical and emotional **well-being**, and how to stay safe – both in person and online. We will also teach you what to do if you ever feel unsafe or uncomfortable.

### GIVE YOU CHOICES

We want you to be involved in decisions, so we will give you lots of ways to share your ideas.

### LISTEN AND VALUE YOUR VOICE

We will ensure you have many opportunities to share your ideas, opinions, and concerns. We will actively listen to what you say and involve you in decisions that affect you.

### SUPPORT YOUR GROWTH

We care about your dreams, hopes, and worries. We will support you in reaching your goals and provide help when you need it, whether you're feeling happy or sad.

### BUILD YOUR TRUST

You can trust us to care about your needs and feelings. We will always act in your best interests and work hard to earn and keep your trust. We are committed to learning and improving so we can better support you.

### ENSURE YOUR SAFETY

We will ensure our organisation is a safe, secure, and welcoming place where you can feel comfortable being yourself.

# Bravehearts

EDUCATE + EMPOWER + PROTECT